November 22, 2017

Re: NPA 609 and 640 All-Services Overlay (New Jersey)

Dear Customer,

On April 21, 2017 the New Jersey Board of Public Utilities (BPU) in Docket TO13121166

approved an all-services overlay as the relief method for the 609 NPA. The area served by the

609 NPA includes portions of central and southeastern New Jersey. The new 640 NPA Overlay

will be an all-services overlay and will serve the same geographic area currently served by the

existing 609 NPA. Additionally, the BPU ordered the elimination of protected codes between

the 609 and 856 NPAs, which allowed 7-digit dialing to certain NXX codes to the adjacent NPA.

1+10-digit dialing to these NXX codes will be required. A list of protected codes in each of the

NPAs is shown below. The permissive dialing period will also be provided to transition away

from these protected codes.

**Implementation of Relief Plan**

Implementation of the overlay of the 609-640 NPA is as follows:

|  |  |  |
| --- | --- | --- |
|   | Time | Date |
| Start of Network Preparation andCustomer Education |   | June 24, 2017 |
| Start of permissive 10-digit dialing | 12:01 AM EST | January 20, 2018 |
| End of permissive dialing and startof mandatory 10-digit dialing | 12:01 AM EST | August 18, 2018 |
| Earliest new NPA central officecode activation date\* | - | September 17, 2018 |
| Earliest date central office codes inthe new NPA may be orderedthrough NANPA | - | July 13, 2018 |

\* In service Date of the New 640 NPA Overlay.

During the permissive dialing period, subscribers may dial calls within the overlay area on either

a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period

ends, all calls must be dialed using 10-digits.

**PHASE I**

**Permissive Dialing Date –Begins January 20, 2018:** During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

**PHASE II**

**Mandatory 10 Digit Dialing Date – Begins August 18, 2018:** All callers must dial local calls with 10 digits. If you inadvertently dial 7 digits, your call will not be completed and a recording will prompt you to hang up and dial again.

**Dialing Plan**

Coincident with the introduction of mandatory 10-digit dialing on August 18, 2018 the dialing

plan for the 609 and 640 NPAs will be as follows:

|  |  |  |
| --- | --- | --- |
| Type of call | Call terminating in | Dialing plan |
| Local or Toll call | Home NPA (HNPA) | 10-digits (NPA-NXX-XXXX)\* |
| Local or Toll call | Foreign NPA (FNPA) | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Operator ServicesCredit card, collect, third party | HNPA or FNPA | 0 + 10-digits (0 + NPA-NXX-XXXX) |

\*1+10-digits for HNPA calls permissible at each service provider’s discretion

To prepare for this overlay, please note the following:

* Notify your clients, vendors, domestic and international of your new area code.
* Inform employees, customers, and co-workers.
* Changes in telephone equipment should be directed to the equipment vendor.
* Utilize the applicable test number to make sure your equipment recognizes the new area code.
* Update all correspondence, such as stationery, business cards, checks, brochures, promotional items, internet web pages, catalogs, directory listings.
* Reprogram features such as Auto-Dialing, Speed dialing, and Call Forwarding.
* Reprogram security doors and gate systems.
* Contact your service provider to update your cell phone and other wireless communications.
* Internet dial-up connection may need reprogramming or upgraded.
* Notify Alarm system providers of the new area code + telephone number so they can update their records and equipment as needed.

The area code overlay will not affect the cost of a call. Costs incurred for updating systems and revising printed materials is the responsibility of the customer. The directory listings (white pages) will be updated by the telecommunications industry. Listings appearing in other directories will be the responsibility of the customer.

If you have any additional questions, please contact your Premier Specialist or Customer Service 1-866-847-5500.